

End-of-Sale Alignment Notice

Product: DTEN D7 75 Dual Windows DB70475DSEA



End-of-Sale for DTEN D7 75 Dual Windows DB70475DSEA

July 27, 2023,

DTEN announces the End-of-Sale (EoS) date for **DTEN D7 75 Dual Windows DB70475DSEA** product on **August 27, 2023**.

Per the End-of-Sale policy, the **DTEN D7 75 Dual Windows DB70475DSEA** will be available until the EoS date.

DTEN will continue to provide support for the products that are under warranty or Orbit License contracts.

Orbit Service will not be available for **DB70475DSEA** SKU once the SKU is deprecated.

Product Migration Options

Customers may look into the two solutions below.

D7X 75 Dual Windows (with Vue Pro) - DB71475DSE-VC460-S1

** Please refer to a DTEN sales representative for other regions' SKUs.*

- Availability: August/ September 2023 (please check with logistics on the goods' arrival status)

End-of-Sale Schedule

| Milestone | Type | Definition | Date |
|-------------------------------|---------------------|---|---------------|
| End-of-Sale Announcement Date | Full Product System | The date the document announces the end-of-sale of a product is distributed to the general public. The product's end-of-sale announcement document is distributed to the general public. | Jul 27, 2023, |
| End-of-Sale Date | Full Product System | The last date to order the product through DTEN point-of-sale mechanisms. The product is no longer for sale after this date. | Aug 27, 2023 |



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Products Affected by This Announcement

| End-of-Sale Product Model | Product Description |
|---------------------------|---------------------|
| DB70475DSEA | USA SKU |
| DOBP2Y1-DB70475DS | Service SKU |
| DOBP1Y1-DB70475DS | Service SKU |
| DOBP3Y1-DB70475DS | Service SKU |
| DOBP2Y2-DB70475DS | Service SKU |
| DOBP1Y2-DB70475DS | Service SKU |
| DOBP3Y2-DB70475DS | Service SKU |

Software Partner Service Support

For Zoom service support, please see the partner product lifecycle policy [here](#) and [Zoom Rooms Certified Hardware](#), or contact Zoom Support to learn more.

End-of-Sale Policy

- DTEN uses commercially reasonable efforts to provide notice before a product's End-of-Sale. At this time, the product will no longer be available for order.
- DTEN provides technical assistance referring to product warranty periods.
- Software embedded inside hardware devices will continue to be supported according to the policy governing the DTEN software lifecycle and Partner's software product lifecycle policy (such as Zoom or Microsoft)
- Hardware replacement or replacement parts will be available if the product is warranted directly under a DTEN service or DTEN-authorized partner service plan. At DTEN's discretion, hardware may be replaced with a similar or equivalent product.
- A support contract or warranty must cover a product as of the End-of-Sale date to be eligible for support renewal.

If you have questions, please contact us at support@den.com.

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Definitions

| | |
|-----------------------------|--|
| End of Life (EOL) | A process that guides the final business operations associated with the DTEN Product life cycle. The end-of-life process consists of a series of technical and business milestones and activities that, once completed, make a Product obsolete. Once obsolete, the Product is not sold, improved, maintained, or supported. |
| End of Sale date (EOS) | The Product is no longer offered for sale after this date. The EOS date is documented in the EOL notification. |
| Last Date of Support (LDOS) | The last date to receive support as entitled by active service contracts for covered DTEN hardware and software. After this date, support is no longer available. |

